SUMMARY I'm a product, visual and UI designer with over 14 years experience working with innovative tech startups, UX and marketing agencies and Fortune 500 companies to craft delightful experiences and desirable, friendly products. I focus on delivering clean, intuitive, user-empathic experiences. I'm inspired by working with a diverse group of creatives, direct user feedback and all forms of storytelling.

#### EXPERIENCE Kaiser Permanente (Technology Group)

## Senior UI Designer

**Melinda Kim** 

**UI & VISUAL DESIGNER** 

I collaborate with lead UX designer, design peers, user researchers and product management to produce product designs, interactive prototypes and final design deliverables for dev handoff. I adapted our dev hand off process for our patient-facing health service native mobile apps My KP Meds and My Doctor Online to meet our rapidly scaling design efforts to meet the changing demands of the COVID-19 pandemic. To support our physicians, I redesigned UI for consultation network app Clinician Connect. Working independently I developed and manage components, styles and UI pattern libraries for our team's design systems following brand guidance and atomic system best practices.

## Yahoo Small Business

# Senior UI Designer

I worked with Director of Design, design peers, and project managers to reinvent the core user experience of our digital products which allow small business owners start, build and grow their ventures. I ran A/B design user tests and participated in ethnographic user research interviews to refine product improvement proposals and increase sign up conversions. In an agile environment, we facilitated a rapid schedule for corporate rebrand and product redesign, creation of new digital product offerings and its marketing campaigns. I documented UX task flows and created designs from initial concept to interactive prototype to improve outdated SaaS products across desktop and mobile touchpoints. I created our branded UI and web design systems in Sketch. I conceived art direction for YSB corporate site's redesign, managed design production with our contract design agency and worked with project managers on final dev handoff and testing.

## **Melindanelblu Design**

## Lead Visual, Product, Brand and UI Designer

Collaborated on quick sprint and ongoing contracts with either full stack UX teams at design agencies or consulted independently on redesigning, wireframing, prototyping & producing final design assets for digital marketing campaigns (social, web, print & email) and other UI design projects (for web, Roku, Xbox & native mobile apps) with companies like HP, Wells Fargo, DesignMap, Organic, Common Sense Media, Dodge, VideoSurf and PREMO Network.

## **Mojave Networks**

## Visual, Brand and UI Designer

I designed all UI for consumer-facing Mojave Security app and MDM products (web & native mobile applications); corporate rebrand strategy and produced all corporate collateral: corporate site, marketing, digital and print ads, event signage, environmental graphics, presentation deck and brand collateral.

## **SugarSync**

## **UI Designer**

I collaborated on all creative assignments with marketing and business development to produce web content and design and code HTML marketing emails incorporating Google analytic data to drive increased revenue in new customer acquisition and conversion to paid subscriptions. Initially worked with lead designer in brand development, and managed all design assets: corporate collateral, product marketing, presentations and event collateral. As a UI designer, I worked with our product managment team to conceive all UI designs for web, software; native applications for iPhone, Android, BlackBerry, Winmo, tablets and Netbooks.

#### EDUCATION Art Institute of California at San Francisco **Bachelor of Sciences**

SOFTWARE Figma, Sketch, and Adobe Suite: Photoshop, Illustrator, InDesign, After Effects, Acrobat Design Microsoft Office, Google Suite, JIRA, Confluence, Asana, User Testing, Lucid Chart, Canva **Others** Final Cut Pro, Animate Learning

Dec 2018 – Present

Jan 2017 – Dec 2018

June 2010 – Jan 2017

Jan 2011 – Jul 2014

June 2007 – Sep 2010

May 2003 - Sep 2007